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Summary

I am a veteran of the United States Marine Corps. I transitioned from the military to work in the IT industry in pursuit of my passion for technology. I've worked at Microsoft as a Premier Field Engineer with Azure Infrastructure as a Service. I enabled customers to succeed and achieve more from their IT environment. My prior and current work experience aid me to work effectively in a team and alongside customers. What sets me apart from the status quo, are my commitments in serving my country and aiding others in their success.

Experience

Contract IT Engineer

The Mohr Group, LLC

Dec 2020 - Present (9 months +)

Downtown Center Jackson Memorial Hospital

Working in an agile 6 person team environment in which the customer is adding 3 new floors to their existing building and expanding their IT infrastructure. Responsible for accurately receiving and inspecting equipment before deploying technology on premises. Documenting switch ports and installing Cerner devices on-site. Running cables from patch panels to switches on floors with new technology being installed.

Member Services Representative

Planet Fitness

Feb 2019 - Dec 2020 (1 year 11 months)

Premier Field Engineer

Microsoft

Sep 2016 - Apr 2018 (1 year 8 months)

Field engineer responsible for providing premier support services to customers around the United States with responsibilities in time keeping, labor reporting, expense reporting and ensuring customer success.

Personnel Supervisor

Marine Corps Recruiting

Jun 2015 - Jun 2016 (1 year 1 month)

Planned and trained personnel in military tactics, airborne assault, weapons, night vision devices, and radios.

Supervised operations of a 10 member team as the shift commander.

Prioritized workload and assignment duties, often with very short notice.

Supervised 10 to 25 person teams, overseeing health and welfare of members.

Motivated team to perform in stressful conditions and meet deadlines.

Conducted monthly job performance, goal setting, and career development counseling.

Inspected weapons, ammunition, and equipment to ensure all were in proper working order. Dispatched personnel to remote areas, set-up communication lines, and secured perimeters during training exercises.



Team Leader

Marine Corps Recruiting

Mar 2014 - Jun 2015 (1 year 4 months)

Worked with upper management personnel within the organization to direct and delegate team members to accomplish tasks.

Managed credentials of other team members to ensure the team was up to date in order to participate in upcoming culminating events.

Evaluated team members in their technical and non technical skills to be considered for promotion by upper management.

Finished the Marine Corps Basic Leadership and Management Development Course



Assistant Gunner

Marine Corps Recruiting

Mar 2013 - Mar 2014 (1 year 1 month)

Multi-tasked different projects and tasks in order to accelerate mission success.

Self directed into completing professional military education in order to be placed in a position of promotion.

Took roles in executing duties as a mentor and mentee in order to build a foundation of solid leadership principles.

Achieved excellence in completing the 3 month Military Occupational School for Low Altitude Air Defense.



Military Student

Marine Corps Recruiting

Jun 2012 - Feb 2013 (9 months)

Successfully passed 3 months of Basic Training focused on leadership fundamentals.

Attended and excelled in 3 fast paced leadership building courses with proficiency in a 10-month span.

Recognized and promoted within the Military Occupation Specialty School for excellence in executing duties and assignments.

Successfully completed Military Schools such as the Marine Corps 3 month Basics Skills Course and 1 month Marine Combat Training course.

Education



University of Miami Division of Continuing & International Education

Cyber Security Professional, Cyber Security

2019 - 2020

Defensive cybersecurity program that covers networking, Cloud, Windows, and Linux security, as well as cyberinfrastructure technologies, incident response, and digital forensics. Prepared for Network+, Security+, LPI Essentials, SSCP, and CySA+ certifications.



Embry-Riddle Aeronautical University

Computer Software and Systems

The Microsoft Software & Systems Academy is a full-time, 18-week program that includes a solid theoretical foundation and uses practical, hands-on exercises, virtual labs and certification testing to prepare students for challenging IT jobs in any industry. As part of MSSA Cohort 6, Embry-Riddle's Bachelor in Science Technical Management program offers training in Server & Cloud Administrating, Database & Business Intelligence Administrating and Cloud Applications Developing.



Miami Dade College

Bachelor's degree, Computer and Information Sciences and Support Services
2018 - 2019



Southwest Miami Senior High School

High School Diploma
2009 - 2012

Licenses & Certifications



MTA: Networking Fundamentals - Microsoft
F762-2678



Lean Six Sigma Yellow Belt - GoLeanSixSigma.com
8759536



MTA: Security Fundamentals - Microsoft
F623-6431



MTA: Windows Server Administration Fundamentals - Microsoft
F768-3122



Implementing Microsoft Azure Infrastructure Solutions - Microsoft
G007-5549



MCPS: Microsoft Certified Professional - Microsoft
G007-5548



CompTIA Security+ - CompTIA
Issued Mar 2017 - Expires Mar 2020
WLZBSZWFB3Q45N88



CompTIA Security+ - CompTIA
Issued May 2020 - Expires May 2023
WLZBSZWFB3Q45N88

Skills

Leadership • Management • Military • Military Experience • Military Operations • Security Clearance
• Problem Solving • Defense • Public Speaking • Microsoft Office