

# AMEET CHANDAK

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## SUMMARY

Experienced, outcomes driven professional with over 15 years of experience in helping companies adopt emerging technologies like Blockchain and Cloud to drive business value. Currently the Delivery & Execution Lead within the Blockchain Engineering team that has built an enterprise blockchain platform to support JP Morgan's Liink Network of over 400 global financial institutions. Prior to JP Morgan, spent 10 years in technology advisory and consulting at Ernst & Young and IBM to help clients transform their operating model for technology adoption at scale. My core expertise is in operating model design, client relationship management, product management, technology strategy development, and project/program management.

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## PROFESSIONAL EXPERIENCE

### **JP MORGAN CHASE**

#### **Vice President, Blockchain Engineering**

**New York, NY**

**August 2018 - Present**

*Responsible for managing the planning and delivery of new products, platform services and blockchain engineering projects for JP Morgan's Liink network*

- **Blockchain platform roadmap** – collaborated with the architecture, engineering, infrastructure teams to design and deliver a multi-year roadmap to build and scale JP Morgan's Blockchain platform. This enabled the platform to scale and support JP Morgan's Liink network of over 400 global financial institutions.
- **Product delivery** – implemented an agile scrum-based product delivery process to deliver multiple distributed apps (dapps) in production. Coordinated with stakeholders that included product, design, engineering, testing, operations, etc. to successfully manage multiple complex product releases.
- **Client onboarding** – developed the end-to-end client onboarding process and managed onboarding for the first 100 financial institutions that joined JP Morgan's Liink Network.

### **JP MORGAN CHASE**

#### **Vice President, Cloud Services, Chief Technology Office**

**New York, NY**

**Aug 2016 – August 2018**

*Responsible for the design and rollout of a new enterprise-wide Cloud Operating model for JP Morgan's first large scale adoption of Public Cloud Services*

- **Cloud operating model:** developed a cloud operating model to help JPMC Lines of Business assess, refactor and move applications to the public cloud. Implemented a demand management model to manage pipeline of over 10,000 apps, an assessment framework to evaluate their 'cloud fit', develop the business case for their cloud migration. Managed delivery for JPMC's first 3 apps to run on public cloud.
- **Cloud services evaluation:** Developed an assessment framework for evaluation of 20+ cloud service offerings from leading public cloud service providers like AWS and compare against internal private cloud offerings. The framework included criteria across various dimensions like technical design, architecture, data security, technology controls, pricing, legal, among others.

### **IBM GLOBAL BUSINESS SERVICES**

#### **Senior Managing Consultant, CIO Advisory Services**

**East Rutherford, NJ**

**June 2013 - July 2016**

*Responsible for working with senior client IT leaders to deliver improvement initiatives across the IT value chain and providing strategic advice for adoption of new technology. Delivered consulting engagements in areas including IT Operating Model, Technology strategy, IT Service Management, M&A and Project execution. Highlighting few experiences below:*

- **IT operating Model:** Led the design of an operating model for the adoption of continuous implementation / continuous deployment practices for the mainframe development organization of a multinational financial services company.
- **IT service management:** Led the assessment and implementation of recommendations for key IT service management processes and demand management function for the infrastructure services function of a global publishing company.
- **Technology strategy:** Led an IT strategy refresh project for a large utility company to respond to industry forces and transform in to a 'Digital Utility'. The result was an actionable roadmap to build new digital capabilities in Digital in analytics, mobile, social and cloud for supporting customer and employee experience, smart grid operations, and work/asset management.
- **M&A:** Led the IT integration planning activities and project management office operations as part of a \$16B acquisition for a global pharmaceutical corporation. Successfully managed cutover and post Day 1 hyper care support across 68 countries.
- **Strategic delivery:** managed the end-to-end program from strategy development to implementation to setup an 'Integrated Operations Center' for monitoring and managing an Advanced Metering Infrastructure (AMI) rollout impacting over 2M customers.

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## ERNST & YOUNG LLP

### Manager, Performance Improvement

Iselin, NJ

June 2010 – June 2013

*Responsible for leading the delivery of IT Transformation engagements with a focus on day-to-day project execution, quality and risk management and client relationship management. Additional responsibilities included mentoring and coaching team members. Highlighting few experiences below:*

- **IT process improvements:** Led the process design and improvement work stream for a multi-year transformation program for a global IT Services organization. Key responsibilities included identifying improvement opportunities across 15 ITIL domains, process design, integration and managing transition and change activities.
- **IT cost reduction:** Led the overall delivery for a global IT Asset Management transformation program at a major technology company. Key responsibilities included development of key work products for solution design and architecture, process and governance model, business case and global implementation roadmap. The project identified cost savings of over \$5M.
- **IT strategy:** Provided strategic support for developing the IT operating model for one of the leading hospitals in the country. My role was to support the design of the IT organization, develop core processes like demand management and design the overall roadmap for the IT operating model initiatives.
- **IT project / program management:** Served as the Project Management specialist in setting up the Enterprise Project Management Office managing over 15 enterprise-wide initiatives for a global IT Services Organization. Role included Portfolio Planning and Prioritization, PMO setup and managing reporting for the IT leadership team.
- **IT M&A:** Supported a global diversified industrial products company in separation activities related to transfer and allocation of IT assets as part of a global carve-out. Key responsibility was to perform data cleansing and consolidation from multiple information systems. The work enabled accurate transfer of IT assets to the newly formed operating companies for Day 1 ops.

## ERNST & YOUNG INDIA PVT LTD

### Consultant, IT Advisory Services

Mumbai, India

June 2005 - August 2008

*Advised clients across diverse industries such as government, energy and hospitality in developing their IT strategy in alignment with their overall business vision and provided project management expertise. Highlighting few experiences below:*

- **IT strategy:** Formulated the first ever e-Governance roadmap of a large state in India which enabled it to prioritize technology programs, secure funding of \$4.4M and increase technology adoption to bring about transparency and efficiency in administration.
- **IT Outsourcing:** Revamped the technology outsourcing strategy for a leading Indian hospitality chain experiencing frequent service downtimes. Led the selection of a new service provider that increased guest satisfaction by 60% and revenue by 20%.
- **Project management:** Implemented and managed the centralized project management tool to acquire, manage and analyze project data from 22 countries as part of the 'Global Project Management Office' in New York for a post-merger integration assignment.
- **Vendor Management:** Conceptualized the Public-Private Partnership model and managed the vendor selection process on behalf of India's apex IT ministry as part of the National Capacity Building Program implemented in 20 states.

## RELIANCE INFOCOMM LTD

India's leading integrated telecommunication company with over 60 million customers.

### Graduate Engineer, IT Procurement

Mumbai, India

July 2004 - June 2005

*Evaluated and procured state of the art broadband solutions for a pan-India rollout targeting over 10 million subscribers.*

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## EDUCATION & CERTIFICATIONS

- **SIMON GRADUATE SCHOOL OF BUSINESS, UNIVERSITY OF ROCHESTER** **Rochester, NY**  
**June 2010**  
Master of Business Administration (Competitive and Organizational Strategy)
- **K.J.SOMAIYA COLLEGE OF ENGINEERING, UNIVERSITY OF MUMBAI** **Mumbai, India**  
**June 2004**  
Bachelor of Engineering (Computer Science)
- **Certifications:** Certified Blockchain Expert, Certified Scrum Master, AWS Certified Professional and IBM Certified Complex Program Manager, ITIL Intermediate (Service Operations and Service Transition)